

NORDYNE

COMPLETE COMFORT. GENUINE VALUE.

A Very Important Part of Your New Appliance ...

Limited Parts Warranty

Some Important Information You Should Keep

Product Installed By:

Business Name
Phone Number
Purchase Date

Appliance Serial Number

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709032B
Printed in U.S.A. (12/12)



709032B (Replaces 709032A)

SAMPLE

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NORDYNE

COMPLETE COMFORT. GENUINE VALUE.

LIMITED PARTS WARRANTY

Air Conditioning, Heating and Ventilating Equipment Designed For Manufactured Housing

THIS WARRANTY IS EFFECTIVE ON EQUIPMENT MANUFACTURED AFTER JANUARY 1, 2013

STANDARD ONE YEAR LIMITED PARTS WARRANTY:

NORDYNE extends a Standard Limited Warranty on the parts of manufactured housing equipment for a period of one year from the original purchase date by the original purchasing homeowner only. Coverage terminates on transfer.

One Year Parts Warranty

If any part fails due to defects in materials or workmanship under normal use within one year from the date of original purchase, a replacement part will be provided free of charge except for the freight costs which are the owner's responsibility. Labor and service charges will be paid to a servicer, up to the maximums established from time to time in the service rate schedule on the **NORDYNE** warranty labor claim form, where replacement of an in-warranty part is involved. Labor is covered for a period of one (1) year. Any labor or service charges in excess of these allowances are the responsibility of the homeowner. **NORDYNE** will not pay for parts purchased in the field from other than a **NORDYNE** distributor. Replacement parts are warranted only for the balance of the original warranty period.

Compressor Warranty (Split Systems)

NORDYNE will provide a replacement compressor should the compressor fail due to defects in materials or workmanship during the first five (5) years from the date of original purchase. During the first year of operation, **NORDYNE** will pay warranty costs as stipulated under our "One Year Parts Warranty;" during the second through fifth years of installation, **NORDYNE** will provide a replacement compressor free of charge but the homeowner is responsible for freight and labor charges incurred in the removal of the defective compressor and the installation of the new compressor. Replacement compressors are warranted only for the balance of the original warranty period.

Compressor Warranty (P* and Q* Package Systems)

NORDYNE will provide a replacement compressor should the compressor fail due to defects in materials or workmanship during the first ten (10) years from the date of original purchase. During the first year of operation, **NORDYNE** will pay warranty costs as stipulated under our "One Year Parts Warranty;" during the second through tenth years of installation, **NORDYNE** will provide a replacement compressor free of charge but the homeowner is responsible for freight and labor charges incurred in the removal of the defective compressor and the installation of the new compressor. Replacement compressors are warranted only for the balance of the original warranty period.

Heat Exchanger Parts Coverage for Gas/Oil Furnaces:

Gas: High-Efficiency Gas/Electric Package Unit Heat Exchangers - R(-) Series - 10 year limited warranty

Gas/Oil: High-Efficiency Upflow or Downflow Furnace Heat Exchangers - 10 year limited warranty

CMF: Lifetime Heat Exchanger Warranty

HEAT EXCHANGER (GAS AND OIL FURNACES):

Heat exchangers which fail due to rust are excluded from this coverage if a self contained air conditioner was connected to the furnace duct without installing a proper close-off damper on the furnace. If the heat exchanger in this appliance fails due to a defect in material or workmanship after the expiration of the first year of coverage on the part, but within the second through tenth year of the part, **NORDYNE** will provide a **NORDYNE** distributor a replacement heat exchanger at no charge which will be provided to an authorized service firm for installation into the original appliance. Freight charges for the heat exchanger are the responsibility of the owner/user of the appliance. Labor charges to replace the heat exchanger after the first year are the responsibility of the owner/user of the appliance.

APPLIANCE TRADE-IN OPTION:

If a replacement heat exchanger is not available for this model furnace, **NORDYNE** will not issue a refund for the furnace, but will issue a credit to a **NORDYNE** distributor for the heat exchanger. The credit will be passed to the service firm and then to the user/owner of the appliance and be applied to the purchase of a new furnace.

CONDITIONS AND EXCLUSIONS

The Limited Warranty only applies if the following conditions are met:

1. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed by a licensed or otherwise qualified dealer or contractor.
2. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed in accordance with **NORDYNE's** installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
3. The air conditioner/heat pump/furnace/air handler/accessories and/or replacement parts must be operated in accordance with **NORDYNE's** operating instructions provided with each unit. The product must not be misused.

4. The air conditioner/heat pump/furnace/air handler and/or accessories' rating plate must not be removed, altered or defaced.
5. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
6. The units must be installed and located in North America.
7. This warranty is limited and does not apply to units that are installed in corrosive environments such as salt air.
8. This warranty does not cover failure due to accident, misuse, abuse, faulty installation, or adjustments to appliance controls required to adapt the appliance operation to the structure size, geographic location, or fuel supply, adjustment of the heat anticipator on the thermostat, any guarantee to the temperature difference between the inside and outside of the structure, normal maintenance, such as oil nozzle replacement, filter replacement, fuses, conversion from one fuel to another, etc.
9. Equipment ordered over the internet, other than from manufacturer, is not covered.
10. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, etc. are also excluded from warranty coverage.
11. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. **NORDYNE** is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
12. Failures to equipment or compressors due to incorrect refrigerants used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
13. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
14. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
15. Equipment installed in commercial applications are warranted for 1 year limited parts, 5 year compressor, and 10 year heat exchanger. Labor, freight, and refrigerant are not covered items.

There are no other express warranties, except as set forth above. **Any implied warranties of merchantability or fitness for any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. **Under no circumstances shall NORDYNE be liable for incidental or consequential damages resulting from breach of any express warranty or implied warranty including the implied warranties of merchantability or fitness for a particular purpose.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply.

NORDYNE is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the air conditioner/heat pump/furnace/air handler and/or accessories. It is recommended that an annual preventive maintenance inspection be performed on the entire air conditioner/heat pump/furnace/air handler and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor. Improper maintenance may endanger the occupants of the dwelling.

This warranty gives specific legal rights, and you may also have other rights which may vary from state to state.

Buyer protection plans are available through your dealer. This plan provides you with additional years of service protection. The buyer protection plan must be purchased within one (1) year from the date the equipment was installed.

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale of the appliance or other evidence of purchase to establish the original date of purchase and proof of ownership.

If you suspect a defect in your air conditioner/heat pump/furnace/air handler and/or accessories or are in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact a **NORDYNE** dealer or **NORDYNE** distributor in your area. If unable to obtain local assistance, please write or call:

**NORDYNE LLC., Attn: Warranty Department
8000 Phoenix Parkway, O'Fallon, MO 63368
Warranty Department Phone: 1-800-422-4328**

Collect calls will not be accepted.

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One Year Parts Warranty

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Compressor Warranty (P* and Q* Package Systems)

NORDYNE will provide a replacement compressor should the compressor fail due to defects in materials or workmanship during the first ten (10) years from the date of original purchase. During the first year of operation, **NORDYNE** will pay warranty costs as stipulated under our "One Year Parts Warranty;" during the second through tenth years of installation, **NORDYNE** will provide a replacement compressor free of charge but the homeowner is responsible for freight and labor charges incurred in the removal of the defective compressor and the installation of the new compressor. Replacement compressors are warranted only for the balance of the original warranty period.

Heat Exchanger Parts Coverage for Gas/Oil Furnaces:

Gas: High-Efficiency Gas/Electric Package Unit Heat Exchangers - R(-) Series - 10 year limited warranty

Gas/Oil: High-Efficiency Upflow or Downflow Furnace Heat Exchangers - 10 year limited warranty

HEAT EXCHANGER (GAS AND OIL FURNACES):

Heat exchangers which fail due to rust are excluded from this coverage if a self contained air conditioner was connected to the furnace duct without installing a proper close-off damper on the furnace. If the heat exchanger in this appliance fails due to a defect in material or workmanship after the expiration of the first year of coverage on the part, but within the second through tenth year of the part, **NORDYNE** will provide a **NORDYNE** distributor a replacement heat exchanger at no charge which will be provided to an authorized service firm for installation into the original appliance. Freight charges for the heat exchanger are the responsibility of the owner/user of the appliance. Labor charges to replace the heat exchanger after the first year are the responsibility of the owner/user of the appliance.

APPLIANCE TRADE-IN OPTION:

If a replacement heat exchanger is not available for this model furnace, **NORDYNE** will not issue a refund for the furnace, but will issue a credit to a **NORDYNE** distributor for the heat exchanger. The credit will be passed to the service firm and then to the user/owner of the appliance and be applied to the purchase of a new furnace.

CONDITIONS AND EXCLUSIONS

The Limited Warranty only applies if the following conditions are met:

1. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed by a licensed or otherwise qualified dealer or contractor.
2. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed in accordance with **NORDYNE**'s installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
3. The air conditioner/heat pump/furnace/air handler/accessories and/or replacement parts must be operated in accordance with **NORDYNE**'s operating instructions provided with each unit. The product must not be misused.
4. The air conditioner/heat pump/furnace/air handler and/or accessories' rating plate must not be removed, altered or defaced.
5. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
6. The units must be installed and located in North America.
7. This warranty is limited and does not apply to units that are installed in corrosive environments such as salt air.

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8. This warranty does not cover failure due to accident, misuse, abuse, faulty installation, or adjustments to appliance controls required to adapt the appliance operation to the structure size, geographic location, or fuel supply, adjustment of the heat anticipator on the thermostat, any guarantee to the temperature difference between the inside and outside of the structure, normal maintenance, such as oil nozzle replacement, filter replacement, fuses, conversion from one fuel to another, etc.
9. Equipment ordered over the internet, other than from manufacturer, is not covered.
10. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage. Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, etc. are also excluded from warranty coverage.
11. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. **NORDYNE** is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
12. Failures to equipment or compressors due to incorrect refrigerants used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
13. Thermostats are excluded from the 1 year parts warranty and are covered for a period of 30 days.

There are no other express warranties, except as set forth above. **Any implied warranties of merchantability or fitness for any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. **Under no circumstances shall NORDYNE be liable for incidental or consequential damages resulting from breach of any express warranty or implied warranty including the implied warranties of merchantability or fitness for a particular purpose.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply.

NORDYNE is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the air conditioner/heat pump/furnace/air handler and/or accessories. It is recommended that an annual preventive maintenance inspection be performed on the entire air conditioner/heat pump/furnace/air handler and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor. Improper maintenance may endanger the occupants of the dwelling.

This warranty gives specific legal rights, and you may also have other rights which may vary from state to state.

Buyer protection plans are available through your dealer. This plan provides you with additional years of service protection. The buyer protection plan must be purchased within one (1) year from the date the equipment was installed.

Instructions to the Owner for Service

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8000 Phoenix Parkway, O'Fallon, MO 63368
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